

Privacy Policy Website Dispopharm Dental Care

1 Privacy Policy

This privacy policy informs you about the nature, scope, and purpose of the collection and use of personal data on our website candysdrops.ch (hereinafter referred to as "Website") by Uni Health GmbH (hereinafter referred to as "we" or "us") and provides information about your rights. These rights are governed by applicable data protection laws.

2 Data Processing Controller

The data processing controller for this website and the contact person for data protection concerns is:

Uni Health GmbH
Gewerbstrasse
18 CH-4123
Allschwil
+41 61 225 90 01
info@uni-health.ch

3 Data Collection on this Website

3.1 Logfiles

Our website is hosted by Cyon GmbH (Brunngässlein 12, 4052 Basel).

To optimize and maintain our website, we log technical errors that may occur when you access our website. Additionally, when using this website, information that your browser transmits to our host provider is automatically collected. This includes:

- IP address and operating system of your device, browser type, version, language
- Date and time of the server request, accessed file
- The website from which the access occurred (referrer URL), status code (e.g., 404), and the used transfer protocol (e.g., HTTP/2).

These data are collected and stored by our host provider to optimize processes and operations, especially in connection with the use of our website and the security and stability of the computer system.

For more information, please refer to the privacy policy of Cyon GmbH at <https://www.cyon.ch/ueber-cyon/datenschutz>.

If the GDPR is applicable, the legal basis for this data processing is Art. 6 para. 1 lit. f GDPR.

3.2 Contact Form

When you use our contact form, the information you provide in the request form will be processed to handle the request and in case of follow-up questions. Typically, we require the following information:

- First and last name
- Company
- Email address
- Address
- Phone number
- Subject
- Message content

We use the information you provide to answer your inquiry. If the GDPR is applicable, the legal basis for this data processing is Art. 6 para. 1 lit. f GDPR.

3.3 Cookies

We use cookies on our website. Cookies are small files that are stored on your device and saved by your browser. Some of the cookies we use are automatically deleted when you leave our website. Other cookies remain stored on your device until you delete them or they expire. These cookies allow us to recognize your browser on your next visit.

You can set your browser to inform you about the setting of cookies and decide individually whether to accept cookies for specific cases or generally exclude them, or to prevent cookies entirely. This may restrict the functionality of the website.

We use cookies that are necessary for the use of certain functions of our website (e.g., shopping cart function). These technologies collect and process IP address, visit time, device and browser information, and information about your use of our website (e.g., information about the content of the shopping cart). This is done within the framework of an interest balance to safeguard our overriding legitimate interests in an optimized presentation of our offer pursuant to Art. 6 para. 1 sentence 1 lit. f GDPR.

Cookies that are necessary for electronic communication or for the provision of certain functions requested by you or to optimize your user experience are stored based on Art. 6 para. 1 lit. f GDPR, provided the GDPR is applicable.

3.4 Customer Account

When you open an account on our website, the information you provide will be stored. We collect the following information: first and last name, company, email address, address, phone number.

If you have given your consent according to Art. 6 para. 1 sentence 1 lit. a GDPR by deciding to open a customer account, we use your data for the purpose of opening the customer account and storing your data for future orders on our website. Deleting your customer account is possible at any time and can be done either by sending a message to the contact option described in this privacy policy or via a function provided in the customer account. After deleting your customer account, your data will be deleted unless you have expressly consented to further use of your data according to Art. 6 para. 1 sentence 1 lit. a GDPR or we reserve the right to use data beyond that which is legally permitted and about which we inform you in this declaration.

3.5 Shipping Processing

To fulfill the contract according to Art. 6 para. 1 sentence 1 lit. b GDPR, we pass on your data to the shipping service provider responsible for the delivery, as far as this is necessary for the delivery of ordered goods.

3.6 Payment Processing

Orders can only be paid by invoice. Before sending the invoice, neither we nor any payment service provider commissioned by us conduct a credit check. We do not collect or store any payment information.

3.7 Email Offers Without Registration and Your Right to Object

If we receive your email address in connection with the sale of a product or service and you have not objected, we reserve the right to send you offers for similar products from our range by email based on § 7 para. 3 UWG. This serves to protect our overriding legitimate interests in advertising our customers.

You can object to this use of your email address at any time by sending a message to the contact option described in this privacy policy.

After unsubscribing, we delete your email address from the recipient list unless you have expressly consented to further use of your data according to Art. 6 para. 1 sentence 1 lit. a GDPR or we reserve the right to use data beyond that which is legally permitted and about which we inform you in this declaration.

3.8 Contact via Contact Form

As part of customer communication, we collect personal data to process your inquiries according to Art. 6 para. 1 sentence 1 lit. b GDPR if you voluntarily provide us with these data when contacting us (e.g., via contact form or email). Required fields are marked as such because we need the data in these cases to process your contact. Which data are collected can be seen from the respective input forms. After complete processing of your request, your data will be deleted unless you have expressly consented to further use of your data according to Art.

6 para. 1 sentence 1 lit. a GDPR or we reserve the right to use data beyond that which is legally permitted and about which we inform you in this declaration.

4 External Services

4.1 PrestaShop

Our online shop uses the PrestaShop shop system (PrestaShop S.A., 12 rue d'Amsterdam, 75009 Paris). The data you enter in our online shop are processed by PrestaShop on our behalf according to Art. 28 GDPR.

For more information on how PrestaShop handles your personal data, please refer to their privacy policy: <https://www.prestashop.com/de/datenschutz>.

5 Links

Our website contains links to pages of third parties. We are not responsible for the content and privacy practices on external websites that you can access through the links. Please inform yourself about the privacy practices directly on the corresponding websites.

6 Disclosure of Data to Third Parties

To provide you with the information on our website, we work with various service providers, namely IT service providers, to provide you with a contemporary website. They use your data only within the scope of order processing for us.

Except for the provisions of this privacy policy, we do not transfer data to entities outside Switzerland and the European Union (third country) without your consent unless this is required by the respective contract, to fulfill legal obligations, or to protect our legitimate interests.

6.1 Google Analytics

We use Google Analytics to analyze website usage. The data obtained from this is used to optimize our website and advertising measures.

Google Analytics is provided by Google Ireland Limited (Gordon House, Barrow Street, Dublin 4, Ireland). Google processes the data on website usage on our behalf and contractually commits to measures to ensure the security and confidentiality of the processed data.

During your website visit, the following data, among others, are recorded:

- Accessed pages
- Your behavior on the pages (e.g., dwell time, clicks, scrolling behavior)
- Your approximate location (country and city)
- Your IP address (in shortened form, so that no clear assignment is possible)
- Technical information such as browser, internet provider, device, and screen resolution
- Source of your visit (i.e., which website or advertising medium brought you to us)

Personal data such as name, address, or contact details are never transferred to Google Analytics.

These data are transferred to Google's servers in the USA. We point out that in the USA, data protection laws may not guarantee the same level of protection as within the EU.

Google Analytics stores cookies in your web browser for a period of two years from your last visit. These cookies contain a randomly generated user ID that allows you to be recognized during future website visits.

The recorded data are stored together with the randomly generated user ID, which allows the evaluation of pseudonymous user profiles. These user-related data are automatically deleted after 14 months. Other data remain stored in aggregated form indefinitely.

If you disagree with the collection, you can prevent this by installing the browser add-on to disable Google Analytics (<https://tools.google.com/dlpage/gaoptout?hl=de>).

You can find the Google Analytics privacy policy at <https://support.google.com/analytics/answer/6004245>.

7 Your Rights

To the extent provided by applicable data protection law, you can request free information about the stored data relating to you, their origin and recipients, and the purpose of data processing. You also have the right, under the legal conditions, to request the correction, deletion, restriction of the stored data, and the data usage, and if the GDPR is applicable, the right to object to the transfer of the data to another location.

You can revoke any consent given by you at any time with effect for the future. A simple email to us is sufficient for this.

Please note that the above rights are subject to legal restrictions and may impair or make impossible the provision of our services.

You have the right to enforce your claims in court or to lodge a complaint with the competent data protection authority. For Switzerland, the Federal Data Protection and Information Commissioner is responsible (<http://www.edoeb.admin.ch>).

8 Currentness and Changes to this Privacy Policy

We may change or adapt this privacy policy at any time. The current privacy policy can be accessed at <https://candysdrops.ch/de/content/7-privacy>.